



EU WARRANTY

1. KOH-I-NOOR CARLO SCAVINI E C. S.r.l. guarantees that Koh-i-noor branded products and their components and parts, are free from faults and defects in workmanship, assembly and materials.
2. This warranty is valid for twenty four (24) months from the product purchase/delivery date.
3. KOH-I-NOOR and/or the retailer must be informed of any defective non-compliant products within two months from the discovery of the defect.
4. The warranty will be valid and apply only if the invoice, receipt or an equivalent document showing the name of the retailer, the date of purchase and the delivery address, are sent directly to KOH-I-NOOR or presented to the retailer;
5. With regards to requests for interventions during the warranty period, KOH-I-NOOR will first attempt to repair the product, however if the cost of the repair exceeds the value of the product it will replace the product with an identical model;
6. Any intervention, product collection, repair and replacement, if covered by the warranty will be carried out at no cost to the consumer.

Glass warranty extension

With regards exclusively to the glass of the mirror, and subject to prior registration at: www.koh-i-noor.it, the warranty is extended to 10 years.

NO WARRANTY

The standard warranty and the glass warranty extension cover only aesthetic and functional manufacturing defects and do not apply in any of the following cases:

- The product has been used for purposes, or in environments, other than those for which it was originally intended for;
- The product has been tampered with;
- Damage has been caused by neglect at the warehouse, or during use and maintenance;
- The product has been assembled incorrectly or not according to the instructions supplied with the product;
- Damage is due to normal wear and tear of superficial parts and/or finishes;
- The product has been exposed to harmful weather conditions and/or chemical agents;
- Damage has been caused by voltage surges and spikes in the electrical system;
- Damage has been caused by failure to comply with the instructions of use, care and maintenance;
- Damage has been caused by accidents (breaks, knocks, scratches – including on the back).

The warranty does not apply to streaks, scratches and breaks not reported before installation or within 30 days from purchasing the product.

No warranty applies to materials naturally subject to wear and tear, including but not limited to: luminous sources, gaskets.

KOH-I-NOOR will not be responsible for damages directly or indirectly caused by persons, animals and objects due to failure to comply with the instructions and regulations applicable to the installation, use and maintenance of the product, nor damages caused by any interruptions in the product functioning.